

# Campus Security

## Project FAQ



### 1. Why is Campus Security reviewing its services?

UBC Vancouver Campus Security is reviewing its services and organizational model so that the services they provide best meet the needs of the campus community. UBC is now the size of a city or town and with a changing and growing community, and we want to ensure what we deliver is what is needed. We are committed to designing a security model that supports everyone's safety whether they live, work, learn, or play on the UBC Vancouver campus.

### 2. What does a Campus Security review mean? How will you be conducting the review?

Three streams of work will inform the Campus Security model validation:

1. Engagement with students, faculty, staff, and community members (to be completed by June 2023).
2. Benchmarking to similar-sized post-secondary institutions and municipal government environments (to be completed by May 2023).
3. Industry review of standards and best practices associated to services provided within the campus security model (to be completed by May 2023).

Together, these work streams will come together to inform the updated security model.

### 3. What are you looking for feedback and input on?

We are looking for feedback on the current Campus Security services and how to best meet community needs now and in the future. Our current services include:

- First Aid
- Safewalk
- Special events
- Personal safety planning
- Access control services
- 24/7 reporting and support line
- Emergency blue phone program
- UBC Safe App
- Security patrol services
- Community outreach programs
- Community notifications
- Incident and crisis response management
- Community training delivery

For more information on Campus Security's services, visit our [services webpage](#).



## 4. Who can take part in the process?

We want to listen and learn from anyone who lives, works, learns, or plays on campus, whether they are students, faculty, staff, or community members. Whether or not you have accessed or interacted with Campus Security services, we want to hear from you. Everyone's feelings of safety are unique and we welcome a variety of different perspectives and experiences.

## 5. How are you collecting input from the community?

We will be using the following methods to collect input from students, faculty, staff, and the community:

- [Online survey](#)
- **Dialogue sessions**, for representatives of groups with a particular interest in Campus Security.
- Interviews, to create a confidential avenue for individuals to share their input. Please email our engagement consultant Brittany Mason at [brittany@rmdelaney.com](mailto:brittany@rmdelaney.com).
- **Pop-up on campus**, to promote awareness about the engagement process and gather input.
- **Formal email submission** to our engagement consultant Brittany Mason at [brittany@rmdelaney.com](mailto:brittany@rmdelaney.com).

Please note: formal email submissions are for organizations or groups and will include email addresses and contact information.

## 6. How can I participate

You can share your own experience, feedback, and input on Campus Security by:

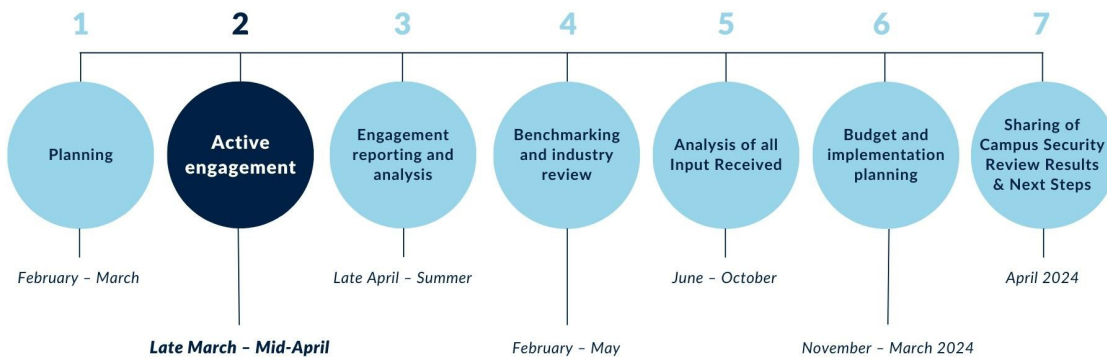
- [Completing the online survey](#)
- Taking part in an interview. Email our engagement consultant Brittany Mason at [brittany@rmdelaney.com](mailto:brittany@rmdelaney.com).
- Stopping by a pop-up in the AMS Nest on April 4 or April 5 between 11:30 a.m.–1:30 p.m.
- Registering for an in-person dialogue session by emailing our engagement consultant: Brittany Mason at [brittany@rmdelaney.com](mailto:brittany@rmdelaney.com). Food will be provided and student participants will receive a gift card as a thank you for their time. Spots are limited.
- Tuesday, April 4, 6:30–8:30 p.m. (all students session)
- Wednesday, April 5, 6:30–8:30 p.m. (Black students session)
- Tuesday, April 11, 6:30–8:30 p.m. (for students who identify as a member of a historically, persistently, or systemically marginalized group, e.g., Indigenous, Black, person of colour, 2SLGBTQIA+, person with a disability, newcomer/immigrant/international student, or cultural minority).
- Thursday, April 20, 11:30 a.m.–1:00pm (faculty and staff)
- Submitting a formal email submission to our engagement consultant Brittany Mason at [brittany@rmdelaney.com](mailto:brittany@rmdelaney.com).

## 7. When can I provide input?

You can take the online survey, complete an interview, or submit an email submission any time between March 27 and April 18, 2023.

## 8. What are the overall project timelines?

Campus Security **Model Validation Timeline**



## 9. How will my input be used?

Feedback and input received through this community engagement process, along with best practice review and a jurisdictional scan, used to inform Campus Security's decision on a new service delivery model.

Please note that all participant information will be kept confidential. Input will be collected and protected, in accordance with the terms of the British Columbia Freedom of Information and Protection of Privacy Act. Results of the survey and other engagement opportunities will be reported in aggregated form only, without identifying individual participants.

## 10. How will I know what was learned from community engagement?

Sharing of key themes of what was learned through the engagement process will be made available in the summer of 2023.

## 11. Who do I reach out to if I have questions or comments?

You can email our engagement consultant Brittany Mason at [brittany@rmdelaney.com](mailto:brittany@rmdelaney.com).